

Infoline Telephone Access

Infoline is CPB's free, simple phone banking service at your fingertips. With Infoline, you can get account balances, search transaction history, transfer funds between your CPB accounts, get loan information and more.

To use Infoline, call 522-2222 on Oahu or 800-326-3134 from the Neighbor Islands or Continental U.S.



INFOLINE Menus and Commands

» Main Menu

Select:

- 1 = For account information and funds transfer
- 2 = To enroll in voice banking
- 9 = To listen to these options again
- 0 = To speak to a Customer Service Representative

» Account Selection Menu

Selection based on individual accounts:

- For checking account information
- For saving account information
- For loan information
- For certificate information
- To transfer funds
- To change your InfoLine PIN

» Checking Account Menu

Select:

- 1 = For balance information
- 2 = For account history
 - 1 = For withdrawals
 - 2 = For deposits
 - 3 = To search for specific transactions
 - 4 = For the most recent transactions
- 3 = For interest information
- 4 = For another checking or money market account

» "Quick" keys can be pressed at any time during your call:

- 9 = To listen to these options again
- * = To return to the previous menu
- 0 = To speak to a Customer Service Representative

» Savings Account Menu

Select:

- 1 = For balance information
- 2 = For account history
 - 1 = For withdrawals
 - 2 = For deposits
 - 3 = To search for specific transactions
 - 4 = For the most recent transactions
- 3 = For interest information
- 4 = For another checking or money market account

» Loan Information Menu

Select:

- 1 = For balance information
- 2 = For payment information
- 3 = For interest information
- 4 = For loan payoff information
- 5 = For another loan account

» Certificate of Deposit or IRA Account Menu

Select:

- 1 = To repeat your balance
- 2 = For additional account information
- 3 = For interest information
- 4 = For another certificate of deposit or IRA

» Funds Transfer Menu

Selection based on individual accounts:

- Transfer funds to/from Checking account
- Transfer funds to/from Savings account
- Transfer funds to/from Line of Credit

Transfers between line of credit and loan accounts are not permitted. Certain restrictions apply. Refer to the Rules and Regulations brochure and Schedule of Fees for more information.